

  
Davis Langdon Certification Services  
AS/NZS ISO 9001  
Certified

Certificate of Conformity

# DELIVERING CERTIFICATION SERVICES

Seeking to provide value for your business

# OUR CORE VALUES

○ Better Outcomes

○ Thoughtful Actions

○ Insightful Thinking

○ Sustainable Solutions



## About Davis Langdon

Davis Langdon is part of a worldwide firm providing independent, professional services to the property, development, construction, infrastructure and related industries.

We employ a broad base of motivated, professional staff whose skills and depth of experience ensures the excellence of our service, and also combines to bring new focus to delivering outcomes for our clients.

Established in Australia over 55 years ago and in New Zealand over 57 years ago, Davis Langdon is now part of a worldwide organisation. With over 400 staff in 13 offices across Australia and New Zealand and around 110 offices in over 28 countries employing over 5,000 professional and support staff, we have access to an immense body of knowledge and experience.



[www.davislangdon.com](http://www.davislangdon.com)

# INTERNATIONAL CERTIFICATION

Davis Langdon Certification Services (DLCS) is a certification body operating globally. We assess quality, environmental, occupational health & safety and integrated management systems.

We provide independent certification services using assessors and technical experts with relevant systems qualifications and industry experience.

We are authorised by JAS-ANZ to carry out third party certification assessments under all ANZSIC (industry) codes as per our Scope of Accreditation. We also carry out second party assessments.

## Why have certification?

A management system that has been properly established, developed and implemented will assist in managing risk and mitigating liability for yourself and your business.

Briefly, certification makes for a more competitive business, improved corporate governance and knowledge through transparent assessment reports and risk management principles, reduces staff turnover and assures outcomes for you, your stakeholders, and your clients.



# WE GET RESULTS

We deliver solutions that meet your individual business needs. Our personnel provide superior, client-oriented services and solutions. We are committed to understanding and satisfying client needs with the ultimate objective of adding value to a client's business activities and operations.

## Why we are different

We use a unique compliance rating to assess each part of your system against the certification standard. These ratings are summarised to provide a benchmark for certification. Only those organisations that achieve a 90% compliance rating or better during System Review, together with no major non-conformances at both System Review and the Conformity Assessment, are eligible to receive our certification mark. It is this unique compliance rating that sets us apart from our competitors.

# THE BENEFITS OF WORKING WITH US

We focus on the identification of opportunities for business and performance improvement. We also focus on the recognition, identification and incorporation of business needs and objectives within the framework for management of OH&S hazards and risks and environmental aspects and impacts.

## Why is Independent Assessment important?

Certification of your business management system to ISO or other standards relevant to your business requirements through independent verification and assessment has the primary benefits of:

- cutting the costs of 'fixing things up'
- preventing the cost of doing things twice
- assuring your suppliers' compliance
- helping get work done on time and to order
- assuring customers' requirements
- improving your bottom line
- increasing staff morale and improving productivity
- providing a due diligence 'paper trail'
- assisting in meeting with regulatory requirements

## Long term gains:

- prevents the cost of mistakes
- improves reputation
- achieves world's best practice
- delivers competitiveness

Certification will ensure that stakeholders and the community feel confident in you and your organisation.



# THE CERTIFICATION PROCESS

## INITIAL CONTACT

We will speak with you to gain an understanding of your business and provide you with all the information you need about certification. We will then provide you with a fee proposal detailing fees and costs as part of your investment into certification. This is a free service and carries no obligation to proceed.



## APPLICATION

Once you have accepted the proposal outlining the certification process, the rules governing certification and related contractual terms and conditions, we will send you acknowledgement of your application. This can be used to demonstrate to third parties your commitment to becoming certified.



## SYSTEM REVIEW – STAGE 1B

A System Review seeks evidence to ensure your management system (procedures, forms, minutes, photographs etc), established work practices and processes meet the requirements of the prescribed certification standard. In brief, we determine whether 'what you say you do meets with the standard'. Once completed, you will receive a copy of the business diagnostic report which will outline any non-conformances and observations to the standard.



## CERTIFICATION PRE-ASSESSMENT – STAGE 1A

For Quality, OH&S and Environmental certification, a pre-assessment is mandatory to ensure that your organisation is ready for the certification assessment. An assessment is made of the site processes, OH&S hazards and risks, environmental aspects and impacts, and also checks the appropriateness of the existing systems.



## CONFORMITY ASSESSMENT – STAGE 2

The Conformity Assessment is carried out to determine if 'you are doing what you say you do'. Your Lead Assessor will present the assessment findings and any non-conformance at a closing meeting. If there are no major non-conformances, certification can be recommended and if approved by our independent committee, you will receive your Certificate of Conformity. You will be granted use of the DLCS logo and the JAS-ANZ mark (where appropriate) and you will also be listed on the JAS-ANZ International Register of Certified Organisations.



## SURVEILLANCE ASSESSMENT

Surveillance Assessments are carried out at pre-determined intervals in the same manner as the Conformity Assessment and are necessary for us to be assured that your system continues to comply with the Certification Standard.



## REASSESSMENT

Every three years a full Reassessment of the system as a whole needs to be completed to confirm that the systems in their entirety are working well and that the links between processes are sound. A successful outcome of the Reassessment will allow your Lead Assessor to recommend that certification be renewed and if approved by our independent committee, your new three year Certificate of Conformity is issued after successful Reassessment.

## WHAT WE OFFER

We certify management systems to the following standards:

- Quality Management Systems
  - AS/NZS ISO 9001:2008
- Environmental Management Systems
  - AS/NZS ISO 14001:2004
- OH&S Management Systems
  - AS/NZS 4801:2001
  - SafetyMAP
  - OHSAS 18001:2007
  - NAT (National Audit Tool)
- CCF 'IMS' Assessments (Civil Construction Management Code)
- GECA Product Standards

We have trained and developed a team of assessors who are independent, thorough, professional, competent and fair. Our assessors provide innovative solutions to our valued clients in a responsive and proactive way.

We are also a recognised service authority for the following programs:

- HIA Certification Scheme
- VicRoads Prequalification Scheme
- Green Building Council of Australia
- Clean Energy Council – Wind Farms

We do not provide consultancy services as per JAS-ANZ rules to ensure independence and impartiality.

## SECOND PARTY ASSESSMENTS

We undertake these on behalf of our clients, to audit the management systems used by their suppliers and/or service providers. This is done to determine the level of conformance to the specified requirements as part of a supply contract and/or major project.





## OUR OFFICES

### Australia

Adelaide

Brisbane

Cairns

Canberra

Darwin

Hobart

Melbourne

Perth

Sydney

Townsville

### New Zealand

Auckland

Christchurch

Wellington

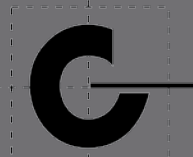
### Contact:

Australia – 1300 130 270

International – +61 3 9933 8800

[www.davislangdon.com](http://www.davislangdon.com)

JAS-ANZ



[www.jas-anz.com.au](http://www.jas-anz.com.au)

**Davis Langdon**   
Certification Services